

## **Terms & Conditions**

If you access and use this Web site (the "Site"), you accept and agree to be bound by and comply with these terms (the "Terms"). If you do not accept the Terms, do not use the Site.

### **General**

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The information, material and content provided in the pages of the Site (the "Information") may be changed at any time without notice. Changes may be made to the Terms at any time without notice by updating this posting. You agree to review the Terms regularly and your continued access or use of the Site will mean that you agree to any changes.

### **Internet E-Mail**

Any unprotected e-mail communication over the Internet is, as with communication via any other medium (e.g. cellular phones, post office mail), not confidential, subject to possible interception or loss, and is also subject to possible alteration.

### **No Endorsements**

No endorsement or approval of any third parties or their advice, opinions, information, products or services is expressed or implied by any Information.

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### **Payment for Products & Services**

All Credit Card and Direct Debit payments will be processed in Great British Pounds (GBP) at the time of transaction. CrossFit Shapemiths Limited is not responsible for any fees, charges, exchange rates or additional charges levied by individual financial institutions or Credit Card companies.

### **Return / Refund Policy**

Refunds can be made at any point leading up to the commencement of any program, course or membership. Any requests for refund after this date will be considered by CrossFit Shapemsmiths Limited management on a case by case basis.

Any refund made will be subject to any fees related to where CrossFit Shapemsmiths Limited is not liable.

In place of a refund CrossFit Shapemsmiths can offer credit towards other products/services under the discretion of its management.

### **Privacy & Security Policy**

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Note: the privacy practices set forth in this privacy policy are for web sites within the CrossFit Shapemsmiths Limited portfolio. If you link to other third party web sites, please review the privacy policies posted at those sites. CrossFit Shapemsmiths Limited is not responsible for how data or information is treated or handled by any third party web site that is linked to from our sites.

### **Collection of Information**

We collect personally identifiable information, like names, postal addresses, email addresses, etc., when voluntarily submitted by our visitors. The information you provide is used to fulfil your specific request. This information is only used to fulfil your specific request, unless you give us permission to use it in another manner, for example to add you to one of our mailing lists.

### **Cookie/Tracking Technology**

The Site may use cookie and tracking technology depending on the features offered. Cookie and tracking technology are useful for gathering information such as browser type and operating system, tracking the number of visitors to the Site, and understanding how visitors use the Site. Cookies can also help customize the Site for visitors. Personal information cannot be collected via cookies and other tracking technology; however, if you previously provided personally identifiable information, cookies may be tied to such information. Aggregate cookie and tracking information may be shared with third parties.

### **Distribution of Information**

We may share information with governmental agencies or other companies assisting us in fraud prevention or investigation.

We may do so when:

- (1) Permitted or required by law; or,
  - (2) Trying to protect against or prevent actual or potential fraud or unauthorized transactions;
- or,
- (3) Investigating fraud which has already taken place.

The information is not provided to these companies for marketing purposes.